



## IMPORTANT CHANGES TO ILLINOIS CARES RX

**Dear Illinois Cares Rx Member:**

**Your Illinois Cares Rx benefits are changing on September 1** due to Illinois state budget reductions. Please read this letter carefully to find out about the changes. You may contact one of the phone numbers listed at the end of the letter if you would like help or more information.

**You will continue to receive prescription drug coverage through Illinois Cares Rx.** This letter explains how the program will work starting September 1, 2011.

### **1. The amount you pay for each prescription is changing.**

Beginning September 1, 2011, you will pay:

- \$5 for generic drugs; and
- \$15 for preferred brand name drugs; and
- 25% of the cost of each prescription, plus co-payment (\$5 or \$15), after Illinois Cares Rx pays \$1,750 in benefits.

However, if you have Medicaid, your copayments will not change.

### **2. The Illinois Cares Rx \$25.00 Rebate will no longer be offered.**

If you currently get the \$25 rebate instead of help paying for your prescription drugs, **your checks will stop**. Your August check (sent in September 2011) will be the last one you receive from the program.

### **3. Help is Available if You Have Questions**

- For questions about your Illinois Cares Rx drug coverage, contact the Health Benefits Hotline at 1-800-226-0768 (TTY 877-204-1012); Senior HelpLine at 1-800-252-8966 (TTY 888-206-1327); or
- For Medicare counseling, contact the Senior Health Insurance Program (SHIP) at 1-800-548-9034 (TTY 217-524-4872); or
- Contact one of the local agencies listed on page 2 for assistance; or
- Visit the following websites for additional information:

[www.illinoiscaresrx.com](http://www.illinoiscaresrx.com) or [www.cbrx.il.gov](http://www.cbrx.il.gov)

**Help is available! Please call to schedule your appointment.**

<b>Call to schedule an appointment</b> ▲ accepts local calls only	<b>SHAP Outreach Sites help <i>older adults and persons with disabilities</i> file the IL-1363 application</b>	
Adams 800-252-9027 Alexander 618-734-1050 Bond 618-664-1465 Boone 815-544-9893 Brown 800-252-9027 Bureau 800-554-5955 Calhoun 800-252-9027 Carroll 866-214-1959 ▲ Cass 800-252-2918 ▲ Champaign 217-352-5100 Christian 800-252-2918 ▲ Clark 217-382-4126 Clay 618-532-1853 Clinton 618-594-2321 Coles 217-639-5166	<u>Cook Suburban North</u> Barrington 847-253-5500 Elk Grove 847-524-8800 Evanston 847-864-3721 Hanover 847-253-5500 Maine 847-784-6000 New Trier 847-784-6000 Niles 847-864-3721 Northfield 847-784-6000 Palatine 847-991-1112 Schaumburg 847-524-8800 Wheeling 847-253-5500 Crawford 618-544-8811 Cumberland 217-849-3965 Dekalb 815-758-6550 DeWitt 217-935-9411 Douglas 800-967-6552 ▲ DuPage 800-528-2000 Edgar 217-465-8143 Edwards 618-445-2017 Effingham 618-532-1853 Fayette 618-532-1853 Ford 217-379-9281 Franklin 618-937-3511 Fulton 309-674-2071 Gallatin 618-272-7570 Greene 800-252-2918 ▲ Grundy 800-528-2000 Hamilton 618-643-2676 Hancock 800-252-9027 Hardin 618-287-2501 Henderson 800-708-9968 Henry 800-659-9952 Iroquois 815-432-5785 Jackson 618-457-4151 Jasper 618-783-3660 or 618-783-3145	Livingston 815-842-3484 Logan 800-252-2918 ▲ Macon 217-423-6550 Macoupin 800-252-2918 ▲ Madison 800-326-3221 Marion 618-532-1853 Marshall 309-674-2071 Mason 800-252-2918 ▲ Massac 618-524-9755 McDonough 877-837-5733 McHenry 800-528-2000 McLean 800-570-7284 ▲ Menard 800-252-2918 ▲ Mercer 888-825-1050 Monroe 618-939-8880 Montgomery 800-252-2918 ▲ Morgan 800-252-2918 ▲ Moultrie 800-736-4675 ▲ Ogle 800-541-5479 ▲ Peoria 309-674-2071 Perry 618-542-3511 Piatt 217-762-7575 Pike 800-252-9027 Pope 618-683-7741 Pulaski 618-745-6149 Putnam 800-757-4579 Randolph 618-826-5108 Richland 618-395-3223 Rock Island 800-788-6308 Saline 618-252-7940 Sangamon 800-252-2918 ▲ Schuyler 800-252-9027 Scott 800-252-2918 ▲ Shelby 888-299-9553 ▲ St. Clair 800-326-3221 Stark 309-674-2071 Stephenson 800-424-6696 ▲ Tazewell 309-674-2071 Union 618-833-4197 Vermilion 217-443-2999 Wabash 618-262-7403 Warren 866-734-5677 Washington 618-243-6533 Wayne 618-842-2261 White 618-382-3111 Whiteside 888-622-9230 ▲ Will 800-528-2000 Williamson 618-988-1585 Winnebago 800-779-1189 ▲ Woodford 309-674-2071
<b>Cook</b> <b>Chicago- Age 60 and older</b> 312-744-4016 <b>Chicago Persons with Disabilities</b> <b>Age 59 and under</b> Garfield Center 312-746-5400 North Area Center 312-744-2580 Trina Davila Center 312-744-2014 King Center 312-747-2300 South Chicago Center 312-747-0500 Englewood 312-747-0200	Jefferson 618-532-1853 Jersey 800-252-2918 ▲ JoDaviess 800-424-6696 ▲ Johnson 618-658-8140 Kane 800-528-2000 Kankakee 800-528-2000 Kendall 800-528-2000 Knox 877-638-4683 Lake 800-528-2000 LaSalle (upper) 800-535-5970 LaSalle (lower) 866-331-8034 Lawrence 618-943-2177 Lee 888-239-9228▲	
<b>Cook – Suburban</b> 800-699-9043 <u>Cook Suburban South</u> Bloom 708-754-9400 Bremen 708-596-2222 Calumet 708-596-2222 Lemont 708-361-0219 Orland 708-361-0219 Palos 708-361-0219 Rich 708-596-2222 Stickney 708-636-8850 Thornton 708-596-2222 Worth 708-361-0219		
<u>Cook Suburban West</u> Berwyn 708-447-2448 Cicero 708-447-2448 Leyden 847-455-3929 North Proviso 708-547-5600 South Proviso 708-354-1323 Village of Brookfield 708-354-1323 Village of LaGrange 708-354-1323 Norwood Park 708-456-7979 Oak Park 708-383-8060 River Forest 708-383-8060 Riverside 708-354-1323		